



COLDCURVE LIMITED
THE OLD MOY SCHOOLHOUSE
MOY
INVERNESS-SHIRE
IV13 7YE

Quality Policy Statement

Here at Coldcurve Ltd our activities are carried out in accordance with our Quality Management System which is working towards BS EN ISO 9001 certification.

Our aims include:

- A quality service regardless of circumstances.
- To maintain excellent customer services and customer satisfaction.
- Customer expectations and requirements are understood and catered for.
- Work is carried out to an exacting standard consistently.
- Continual improvement through R&D and staff development.
- To always meet and exceed legislative requirements.
- Delivering our products and services on time and right the first time.

The Management Team will show leadership, commitment and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System functions, their responsibility to contribute to its effectiveness, and its direct relevance to the success of Coldcurve Ltd.